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Westminster, CA 92683  
Tel: (714) 531-1794  
Fax: (714) 531-8901  
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Short Sale Service For Realtors

## Policy

- Our Associates and Agents will offer assistance, encouragement and services in a fair, equitable and consistent manner during performance of their jobs.
- Short Savers' policy should treat all realtors/agents consistently and fairly and in compliance with Federal Fair Housing laws and California Code of Regulations. if you believe you have been discriminated or treated unfairly, you may send a complaint to: U.S Department of Housing and Urban Development (HUD), call your local HUD area or click here [Your Local HUD](#).
- We address firmly our professionalism of the California Real Estate industry to all of our Associates/Agents and hold them accountable to follow standards of professional conduct and business practices. All our agents should meet the duties and obligations required by law. If any agent(s) do not comply, he (she) may be subject to civil, criminal and/or Department of Real Estate action and penalties. Click here for [A Consumer Guide to Filing Real Estate Complaints](#).
- A short sale implicates possible credit and tax consequences for the owner due to the deficiency balance after the short sale. Lender would issue a copy of the 1099-C to use in filing income tax. As such, an owner considering a short sale should be encouraged to discuss these issues with an attorney, CPA accountant, or other tax appropriate professional.
- All amount of money that agents/realtor promised to credit back to buyer to cover buyer's closing cost must be approved from lender. Our Agents/Realtors will not guarantee for this action to be approved from lender.

Agents/Realtors and clients acknowledge to read above policy before short sale process taken. Please sign and fax back to (714) 531-8901.

_____ Agent's Signature	_____ Date	_____ Client's Signature	_____ Date
_____ Agent's Print Name		_____ Client's Print Name	
		_____ Client's Signature	_____ Date
		_____ Client's Print Name	